



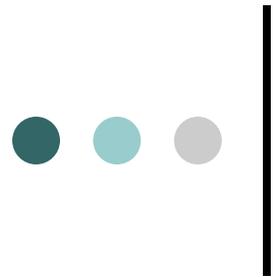
Next Generation Legal Services Desktop

The Here and Now

**Wednesday, January 21, 2009
3:45 – 4:45 p.m.**

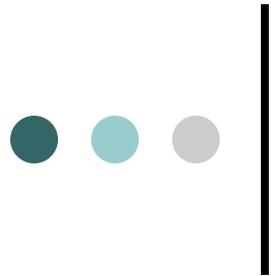
Facilitated by:

**Cynthia Vaughn, M.B.A., M.S.W., L.S.W.
Statewide Technology Manager
Ohio Legal Assistance Foundation**



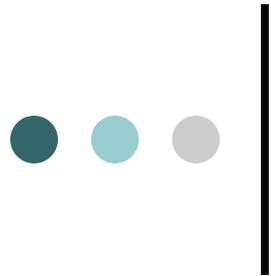
In this session...

- Take a look at the background for the Next Generation Legal Services Desktop concept
- Look at what we've learned since we first came up with the *“really cool idea”*
- Discuss where we're going and who is “driving the bus”



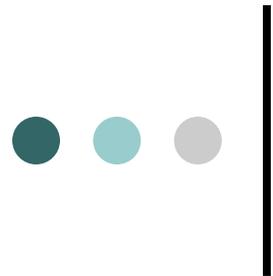
Background...

- The concept was first introduced in the fall of 2007 at the NLADA Technology Section meeting in Tucson.
- Goal:
 - To provide advocates with the tools and resources they need in one place right from their desktop
- Purpose:
 - Enable efficiency and productivity in providing legal services



Background *(continued)*...

- Used iGoogle and SharePoint as our “starting point” models
 - Desktop could include:
 - Integration with case management software
 - Links to NPADO HotDocs and other A2J templates
 - News and other frequently used research links



Background *(continued)*...

- As was shared at the NLADA Tech Session (November 2008), the expected development timeline went from 3-5 years **to 3-5 MONTHS** because:
 - Advocates need solutions now
 - The incoming generation of advocates “expect” to have tools and resources available to them because that’s how they’ve been raised



The First Concept...

...was based on igoogole

The igoogle Concept

The screenshot shows the iGoogle homepage with a personalized dashboard. The browser address bar shows "ohioprobono.org". The navigation menu includes "Web", "Images", "Maps", "News", "Shopping", "Gmail", and "more". The main search area features the "iGoogle" logo, a search input field, and buttons for "Google Search" and "I'm Feeling Lucky".

Home

- + OLAF
- + My Stuff
- + OSLSA
- + Ohio Leg...
- + Basecamp
- + Court Tour

Box Of Links

| | |
|----------------|---------------|
| Ohio Legal Ser | OLAF |
| Facebook | U.S. Bank |
| NPADO Server | Pika Software |

[Edit](#)

NPower

- + [Meyer Foundation January 2009 eNewsletter Features NPower GDCR Executive Director](#)
- + [NTC 2009](#)
- + [Providing a "Home-Away-from-Home" for Families of Children with Life-Threatening Illnesses](#)

Google Docs

Search recent docs

- Program Vendor Inventory Worksheet Jan 14
- Pika Upgrade Review Schedule 2008 Jan 13
- Court Tour Project Team - Hours Tracking Jan 12
- Files to Push to Production Jan 12
- Kaivo - Ohio Website Hours - January, 2009 Jan 9

[Show](#) [New](#) [All docs >](#)

Today in TechSoup

- + [Ten Resolutions to Green Your Technology](#)
- + [The Second Coming of Second Life](#)



The First Concept...

...and looked like this

Conceptual Poverty Law iGoogle Desktop

(from Steve Gray)

The image shows a conceptual iGoogle desktop interface. At the top, the iGoogle logo is on the left, a search bar in the center, and links for "Advanced Search", "Search Preferences", and "Language Tools" on the right. Below the search bar are "Google Search" and "I'm Feeling Lucky" buttons. A blue banner in the center reads "Spiffy's Poverty Law Desktop Top of the Future". A navigation bar below the banner includes "Home", "News", "LockUps", and "Poverty Law".

The desktop is populated with several widgets:

- Poverty Law Tech News and Views:** A widget with tabs for "LSNTAP blogs", "LSNTAP - Latest News", "technola", and "LStech List". It lists several news items with expandable icons: "Connecticut Legal Services Releases Report: 'Low-Income People's Use of Technology in Connecticut' (April 2008)", "What's New at NTAP, April 2008", "Techie Noodling Roundtable", "NTAP's Hiring a Training Project Coordinator", and "LawHelp.org is a Webby Nominee!".
- My Pika:** A widget with tabs for "Pika CMS Case List" and "Pika CMS Calendar". It displays a list of events: "1:57 PM - Motions Hearing", "1:16 PM - Trial", and "8:46 AM - Call Client".
- Google Calendar:** A widget with "QuickAdd", "Create Event", and "Hide Agenda" options. It shows a calendar view for May 6-8. On Tuesday, May 6, there is a 10:00am "Pika Expansion Project Call" and a 3:00pm "EITC Meeting". On Wednesday, May 7, there is a 10:30am "Statewide EITC Coalition" and an 11:30am "CORT Web Site Redesign Call". On Thursday, May 8, there is a 9:30am "Lansing Office Tech Visit".
- To-Do List:** A widget with a "New Item" input field and an "Add" button. It contains three items: "high Call Glenn and tell him what a good job he is doing.", "med Email OLAF re list hosting", and "low Find Kathleen a house in Michigan".
- Google Docs:** A widget with a "Search recent docs" input field. It lists several documents: "ICAN_eFile_2007_MCUL" (3:17 pm), "Michigan_Statewide_EITC_Coalition_Membership_List" (3:16 pm), "EITC Core Group Workplan" (Apr 22), "CORT Web Site Proposal" (Apr 17), and "Gaps_analysis_survey_to_be_programmed" (Apr 10). It includes "Show" and "New" dropdowns and an "All docs" link.
- Brennan Center for Justice:** A widget with expandable icons for "Crawford—More Rhetorical Bark than Legal Bite?", "Whose Burden Is It?", "Crawford: What It All Means", "Crawford—Just the Facts II", and "Crawford—Just the Facts".
- Omnibus Legal Services Site Search:** A widget with a "Google Custom Search" input field and a "Search" button. It includes a link to "Create your own Custom Search Engine".
- Michigan DHS Manuals:** A widget with a "Google Custom Search" input field and a "Search" button. It includes a link to "Create your own Custom Search Engine".

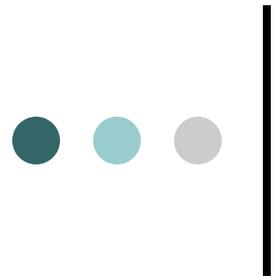
Conceptual Poverty Law iGoogle Desktop

(from Steve Gray)

The screenshot shows an iGoogle desktop interface with a yellow background and green grass at the bottom. At the top, there is a search bar with the text "iGoogle" and "Google Search" and "I'm Feeling Lucky" buttons. To the right of the search bar are links for "Advanced Search", "Search Preferences", and "Language Tools". Below the search bar is a navigation bar with tabs for "Home", "News", "LookUps", and "Poverty Law".

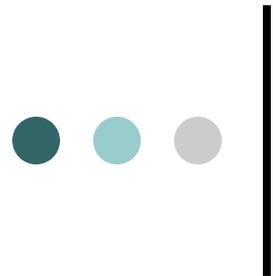
Several widgets are visible, each with a callout box explaining its function:

- Poverty Law Tech News and Views:** A compound gadget that combines favorite legal aid related tech news and blog sources in one spot. It includes tabs for "LSNTAP blogs", "LSNTAP - Latest News", "technola", and "LSTech List". Callout: "Poverty Law Tech News and Views - a compound gadget that combines my favorite legal aid related tech news and blog sources in one spot. Currently I am viewing the NTAP news feed but also includes NTAP blogs, the Technola blog as well as a feed from the lstech email list. I can view any of these by clicking on their respective tab."
- My Pika:** A compound gadget that brings in data from a case management system. Callout: "My Pika - is another compound gadget that brings in data from my case management system. Because my CMS is web based I can set up feeds of any relevant info in the database. In this case I have feeds for my ticklers and my open active cases."
- To-Do List:** A gadget for managing tasks. Callout: "To-Do List Gadget - um I think this one is kind of self-explanatory."
- Google Calendar:** A gadget for managing events. Callout: "Google Calendar - pulls in dates from my online calendar. Also allows me to add events directly. I could also consolidate with my CMS events via iCal."
- Brennan Center for Justice:** A simple feed from a trusted advocates resource. Callout: "Brennan Center - a simple feed from a trusted advocates resource"
- Omnibus Legal Services Site Search:** A custom google search that searches all the public content on the statewide websites. Callout: "Omnibus Site Search - this is a custom google search that I created to search all the public content on the statewide websites."
- Google Docs:** A gadget for managing documents. Callout: "Google Docs - pulls in recently edited docs from my Google Docs directory. Also allows me to search all my docs directly."
- Michigan DHS Manuals:** A custom search engine that searches just the public benefits manual pages put online by the Michigan Dept. of Human Services. Callout: "Michigan DHS Manuals Search - another Google Custom Search Engine that search just the public benefits manual pages put online by the Michigan Dept. of Human Services."



What We've Learned...

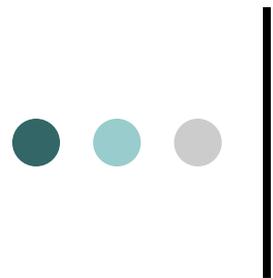
- Google is making it easier and easier to create the desktop features desired; however,
- the ability for applications to be easily integrated (e.g., Basecamp) into that desktop that can be more time and resource consuming.



What We've Learned *(continued...)*

- *Program policy:*

- Will actually be what influences and determines whether or not all service delivery applications can be “linked in” to the desktop.
- Example:
 - Pika already has the RSS feed capability to post the name and number of a case on Google, but programs may not be comfortable with that because the information is actually on a third-party server at Google.



What We've Learned *(continued...)*

- Models to support technology across states (and programs within states) are either in the planning stages and/or being implemented now.
- These groups are collaborating on reaching baselines suggested by LSC (technology guidelines) and are already looking beyond those requirements.
 - Example: Ohio Technology Advisory Group (TAG)

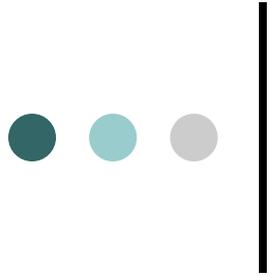


What We've Learned *(continued...)*

- Programs are utilizing SharePoint for new intranet development now:
 - Example:
 - CLAS ([Community Legal Services](#) in Ohio)
 - Sharing best practices, “how-tos”, etc., saves time and money for programs desiring to create new productivity tools such as the CLAS SharePoint intranet, but it’s the communication, development and support that could potentially be VERY time-consuming on resources already stretched and stressed.



Using SharePoint ...



CLAS Intranet

- Uses Windows SharePoint Services 3.0
- Staff announcements and staff directory
- Calendar of all events within CLAS
- Online “applications” such as computer help desk, leave requests, etc.
- Full network search of 226,251 documents
- Just starting to create team collaboration sites with document management, etc.
- Working on “case protocol” pages with instructions and links to all the info needed by an advocate to handle a certain type of case.

CLAS Intranet - Legal Aid Connect

The screenshot shows a Mozilla Firefox browser window displaying the 'Home - Legal Aid Connect' page. The address bar shows the URL 'http://connect/default.aspx'. The page features a navigation menu with tabs for 'Home', 'Administration', 'Service Delivery', 'Teams and Projects', and 'Search Center'. A search bar is located to the right of the navigation menu. The main content area is divided into several sections:

- Legal Aid Connect**: A sidebar menu with categories like Announcements, Calendar, Staff Directory, Administration, Service Delivery, Teams & Projects, and Search Center.
- Welcome**: A message from the SharePoint Administrator: 'Welcome to Legal Aid Connect - connecting you with the information you need and the people you work with.'
- Quick Connect**: A grid of icons for 'Staff Announcements', 'Staff Directory', 'Legal Aid Calendar', 'Search CLAS and NOLS', 'Search the Internet', 'Photo Albums', 'Make Legal Aid Connect your home page', 'Pika Home', and 'My Open Cases'.
- Featured Team Site**: A section for 'Legal Aid Connect Development'.
- Google Search**: A search bar with the Google logo and a 'Search' button.
- Welcome**: A section with a photo of a woman and text: 'Thanks for visiting Legal Aid Connect, the new intranet for CLAS and NOLS. If you have any questions or comments, please let me know!' It also includes links for suggestions and help.
- Staff Announcements**: A list of recent news items, including 'Personnel News', 'Staff Training for Administration of Quickie Letters in Pika', 'Campbell / Spence Fund Created', 'Jane Clarke Announces United Way Campaign Results', 'University Pro Bono Research Group', 'Legal Aid in the News', and 'Personnel News'. Each item has a 'NEW' indicator.

The browser's status bar at the bottom shows 'Done'.

CLAS Intranet

Connect · Search · WWW · Pika Welcome SharePoint Administrator (Expand)

LEGAL AID CONNECT Legal Aid Connect **Network Search**

Home Administration Service Delivery Teams and Projects Search Center Search... Site Actions

Welcome to Legal Aid Connect - connecting you with the information you need and the people you work with.

Submit your 2009 Vacation Requests now! The deadline to submit requests in January 23, 2009.

Quick Connect

- Staff Announcements
- Staff Directory**
- Legal Aid Calendar
- Search CLAS and NOLS
- Search the Internet
- Photo Albums
- Make Legal Aid Connect your home page
- Pika Home
- My Open Cases

Google Search

Weather

- 6°F Akron, OH
- 8°F Canton, OH
- 6°F Warren, OH
- 6°F Youngstown, OH

Welcome

- Have a computer or phone problem? Report it using the online Help Desk.
- Have a suggestion or idea for improving Legal Aid Connect? Please add it to the suggestion box.
- Check Legal Aid Connect Overview for an overview of our major features.

Staff Announcements

- Updated Main Benefits Screen **NEW**
- Legal Aid News From Around the Country **NEW**
- Chris Legow Quoted in Akron Beacon Foreclosure Article
- Legal Aid News From Around the Country
- Tip: Verifying Your Employment with CLAS
- Tip: Do Not Transport Clients in Your Car
- Watch How You Enter Time for PRC or Title XX
- New Timesheet Process Beginning January 4, 2009

More... Submit Subscribe

Find us on Facebook

Links to Major Areas

Network Search

Online Help Desk

Staff Directory

All Staff Announcements

Links to Case Mgmt System

Server Management site built entirely through SharePoint's front end

Connect · Search · WWW · Pika Welcome Tom Winter | (Expand) | ?


LEGAL AID CONNECT
Server Management


Home
Administration
Service Delivery
Teams and Projects
Search Center

Search...

Site Actions ▾

[View All Site Content](#)

Server Issues

- ▀ [Manage Issues](#)
- ▀ [Log a New Issue](#)
- ▀ [Open Issues](#)
- ▀ [Unassigned Issues](#)
- ▀ [My Issues](#)

Change Log

- ▀ [Manage Change Log](#)
- ▀ [Changes by Server](#)
- ▀ [Log a New Change](#)

To Do List

- ▀ [Manage To Do List](#)
- ▀ [My To Do List](#)
- ▀ [Add a To Do Item](#)

Servers

- ▀ [Manage Servers](#)
- ▀ [Add a New Server](#)

Products

- ▀ [Manage Products](#)
- ▀ [Add a New Product](#)

Resources

- ▀ [Document Library](#)
- ▀ [Web Links](#)

[Recycle Bin](#)

[Legal Aid Connect](#) > [Teams and Projects](#) > [Technology](#) > [Administrators](#) > [Server Management](#)

Welcome to the Technology Team Server Management site.

Server Management ▾

The [Server Issues](#) log allows you to track events that have happened to your servers, such as crashes and lock-ups, so you can spot possible trends or go back to see how you've handled an issue in the past.

The [Change Log](#) allows you to track things you've done to your servers, such as service pack installations or configuration changes.

The [To Do List](#) allows you to plan things that need to be done to your servers, either proactively or in response to issues you've found.

The [Servers](#) and [Products](#) lists are used by the issues list, change log and to do list to organize and sort your physical servers and the software or hardware installed on them.

My Open Issues ▾

| Issue | Severity | Identified Date | Status |
|--|----------|--------------------|--------|
| SharePoint Alerts Sent an Hour Early | 1 - Mild | 11/10/2008 3:00 PM | Open |

[Add new item](#)

My To Do List ▾

| Title | Status | Priority | Due Date |
|--|--------|----------|----------|
| There are no items to show in this view of the "To Do List" list. To create a new item, click "New" above. | | | |

[Add new item](#)

My Recent Change Log Entries ▾

| Summary | Server | Change Made Date |
|---|----------|---------------------|
| Enabled WebClient Service on Citrix02 | Citrix02 | 1/7/2009 5:30 PM |
| Enabled WebClient Service on Citrix03 | Citrix03 | 1/7/2009 5:30 PM |
| Changed Login Script to Map T: Drive to Legal Aid Connect Teams | DC1 | 1/7/2009 5:00 PM |
| Enabled WebClient Service on Citrix01 | Citrix01 | 1/7/2009 5:00 PM |
| Enabled WebClient Service on Citrix04 | Citrix04 | 1/7/2009 5:30 AM |
| Removed Advanced Alerts 1.0 Solution | SQL | 12/12/2008 4:00 PM |
| Installed Advanced Alert 1.0 Solution | SQL | 12/12/2008 3:00 PM |
| Installed Weather Web Part | SQL | 12/11/2008 11:00 AM |

[Add new item](#)



[Server Management Document Library](#)

Web Links ▾

There are currently no favorite links to display. To add a new link, click "Add new link" below.

[Add new link](#)

Unassigned Issues ▾

Issue

There are no items to show in this view of the "Server Issues" list. To create a new item, click "New" above.

Multiple Project Tracking Site

Connect · Search · WWW · Pika Welcome Tom Winter | (Expand) |



LEGAL AID CONNECT Project Tracking



Home Administration Service Delivery Teams and Projects Search Center

Search...

Site Actions ▾

[View All Site Content](#)

Lists

Projects

- ▀ Projects
- ▀ Milestones
- ▀ Tasks
- ▀ Issues

Miscellaneous

- ▀ Documents
- ▀ Notes
- ▀ General Tasks

[Recycle Bin](#)

Legal Aid Connect > Teams and Projects > Technology > Administrators > Project Tracking

Welcome to the Technology Team Project Tracking site.

Projects ▾

| Project | Category | Status | Start Date | End Date | Owner | % Complete | Budget |
|--|---------------|--------|------------|-----------|-------------|------------|--------|
| Backup ! NEW | Hardware | Open | 1/15/2009 | | John Weston | | \$0.00 |
| Web Hosts ! NEW | Software | Open | 1/15/2009 | 2/18/2009 | John Weston | | \$0.00 |
| Policies ! NEW | Documentation | Open | 1/15/2009 | | John Weston | | \$0.00 |

[Add new item](#)

Milestones ▾

| Project | Milestone | Due Date | Complete |
|--|-----------|----------|----------|
| There are no items to show in this view of the "Milestones" list. To create a new item, click "New" above. | | | |

[Add new item](#)

Tasks ▾

| Task | 1/11/2009 | | | | 1/18/2009 | | | | 1/25/2009 | | | | | | | | | |
|------------------------------|-----------|---|---|---|-----------|---|---|---|-----------|---|---|---|---|---|---|---|---|---|
| | S | M | T | W | T | F | S | S | M | T | W | T | F | S | M | T | W | T |
| Website Local Backup | ◆ | | | | | | | | | | | | | | | | | |
| e-Tapestry Local Backup | | | | | ◆ | | | | | | | | | | | | | |
| Document Destruction | | | | | ◆ | | | | | | | | | | | | | |
| NEOLS.ORG domain host change | | | | | ◆ | | | | | | | | | | | | | |

[Add new item](#)

Documents ▾

| Type | Name | Modified By |
|------|----------------|--------------------------|
| | 2009 Tech Plan | SharePoint Administrator |

[Add new document](#)

General Tasks ▾

| Title | Assigned To |
|------------------------------|-------------|
| Tech Plan Finished for Board | John Weston |
| LSC Draft | John Weston |

[Add new item](#)

Notes ▾

Title

There are no items to show in this view of the "Notes" list. To create a new item, click "New" above.

[Add new item](#)

CLAS SharePoint “How-To” Website



Community

LEGAL AID

- Home
- About Us
- Contact Us
- News
- Law Library
- Donate
- Volunteering
- Job Opportunities
- Links

search...



[Staff Member Login](#)

Technology

Technology Resources from Community Legal Aid

SharePoint Resources

If you need help with the SharePoint resources, please contact Tom Winter at (330) 983-2524 or twinter@communitylegalaid.org.

Videos

- [Building an Intranet with SharePoint \(1:01:57\)](#)
- [Introduction \(0:01:56\)](#)
- [Tour of Legal Aid Connect \(0:13:36\)](#)
- [Team Sites Part 1 \(0:07:26\)](#)
- [Document Libraries \(0:11:37\)](#)
- [Team Sites Part 2 \(0:15:36\)](#)
- [Installation and Configuration Notes \(0:11:45\)](#)
- [Conclusion \(0:00:27\)](#)

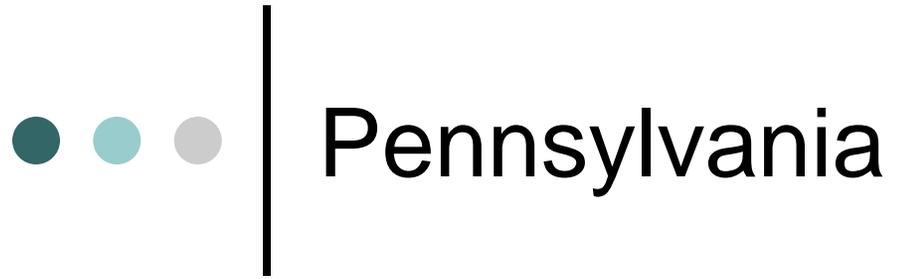
Presentations

- [SharePoint Versions \(112KB - 10 Slides\)](#)
- [Overview of Legal Aid Connect \(Our Intranet\) \(2.2MB - 24 Slides\)](#)

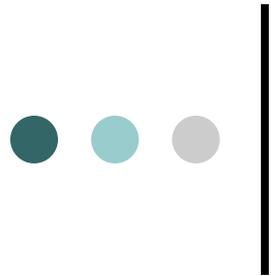
SharePoint Versions

- [SharePoint History](#)
- [Diagram of SharePoint Versions](#)
- [Grokking SharePoint Versions](#)
- [Microsoft Office SharePoint Server Version and Edition Comparison... Includes WSS](#)

See <http://www.communitylegalaid.org/tech>



Using SharePoint ...



PA -SharePoint Examples

NWLS (Northwestern Legal Services) Intranet PA

- Effective way to disseminate information, promotes information sharing among staff
- Info Available 24/7, enables ability to work from other office locations
- Built in Pathways to PA state law resources, immediate & accurate access to LSC Policies, Regs via links to LSC website
- Contacts List & Web Calendars Sync w/Outlook
- Share Documents - upload via Word
 - Downloadable forms, templates, program priorities, service delivery info, on-line program policy manuals
- Shared workspaces to help committees formulate trainings, meetings, tools organizing law projects, management tools

NWLS Intranet

Discussions Boards

Shared Docs

The screenshot shows the NWLS SharePoint Site Home page. At the top, there is a navigation bar with links for Home, Documents and Lists, Create, Site Settings, and Help. Below this is a search bar and a 'Modify Shared Page' link. The main content area features a 'Mission Statement' and an 'Announcements' section with three items: 'Social Security - Filing Appeal Online', 'Weekly Tech Tips', and 'PHS Publishes Advocate Manual'. A 'Focused Subsites' callout points to a 'Links to Subsites' dropdown menu on the right, which lists various internal resources. On the left, a 'Quick Launch' sidebar contains categories like Documents, Pictures, Lists, Discussions, and Surveys. Callouts also point to 'Discussions Boards', 'Shared Docs', 'Training Surveys', and 'Legal Aid Links & Calendars'.

Focused Subsites

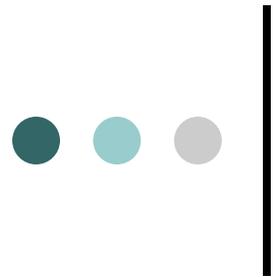
Training Surveys

Legal Aid Links & Calendars



Links to Subsites

- Compliance & Reporting
- Policies & Manuals
- Intake Operations
- Fiscal & Benefit Info
- Law Resources
- Outreach & Brochures
- Technology Info
- Prime/CMS
- Social Security Unit Site
- Southern Region
- Eastern Region Site
- Erie Region



PA – Public Benefits Project Site

- PA Legal Aid Network uses SharePoint to aid Public Benefits Project advocacy
- Specialized advocates across PA communicate via listserv & utilize SharePoint as a reference point for resources
- Integration with State Brief Bank, Legal Update Blog, PaLawhelp, PAProbono.net
- Document sharing (community ed brochures, DPW forms, allowance charts, benefits calculators, etc.)
- Announcements of DPW program changes & Law news
- Shared contacts, calendar of events, Law Links
- Email Alerts to latest SharePoint Site postings

PA Public Benefit Site

forms, court decisions, brochures

State Reference Tools

The screenshot shows the PA Public Benefits Project SharePoint site. The top navigation bar includes 'Documents and Lists', 'Create', 'Site Settings', and 'Help'. The page title is 'PA Public Benefits Project Home'. A search box is visible in the top right. The main content area features a 'Legal services advocates specializing in public benefits law and assisting clients out of poverty.' section. Below this, there is a dropdown menu for 'Announcements - (Click for Complete List)' which is circled in red. The first announcement is 'DNR - Assistive Technology Publications' dated 10/14/2008 3:36 PM, with a snippet about a new publication. The second announcement is 'September 2008 IMAC Meeting Notes' dated 10/14/2008 3:20 PM, with a snippet about meeting notes. The third announcement is 'Complaints about Bravo Healthcare' dated 10/14/2008 3:20 PM, with a snippet about CMS regulations. A yellow callout box points to the 'Complaints about Bravo Healthcare' announcement with the text 'Law & Research Urls, Benefit screening tools, Contacts Lists'. On the left, a 'Quick Launch' sidebar lists categories like 'Documents', 'Pictures', and 'Lists'. On the right, there is a 'Links' section with a list of resources and a 'Windows SharePoint Services' logo.

Documents and Lists Create Site Settings Help Up to PA Legal Aid Network SharePoint Site

PA Public Benefits Project Home

Legal services advocates specializing in public benefits law and assisting clients out of poverty.

Announcements - (Click for Complete List)

DNR - Assistive Technology Publications 10/14/2008 3:36 PM

Susan Posts: You can find the Disability Rights Network of Pennsylvania's new publication, "How to Appeal a Medical Assistance Denial of Assistive Technology" at: <http://www.drnpa.org/File/publications/how-to-appeal-a-medical-assistance-denial-of-assistive-technology.pdf>. Please...

September 2008 IMAC Meeting Notes

Richard posts notes for recent IMAC meeting. <http://palegalservices.sharepointsite.com/cjp/DPW%20Froms/IMAC%20Meetings/IMAC%20notes%209%2023%2008.doc>

Complaints about Bravo Healthcare 10/14/2008 3:20 PM

by Caulene Sanford

Sanford On September 15, 2008 CMS released the final regulations in regard to marketing of Medicare Advantage Plans (MAPs) and Prescription Drug Plans (PDPs). I have attached the final regulations. Although there are separate regulations for...

DPW house 10/14/2008 3:20 PM

by Mike p

electronic monitoring as a condition of their probation or parole to receive traini... GA. They have issued a policy clarification available here:

Microsoft Windows SharePoint Services

Links

- 2008 Public Benefits Project TANF Training
- Advocate Locator Map
- PLAN Brief & Info Bank
- PLAN Reference Center
- PLAN Legal Update
- Sharepoint Planning Committee Site
- Welfare-to-Work Listserv Archive
- Post a Message to Welfare-to-Work listserv

Add new link

Quick Launch

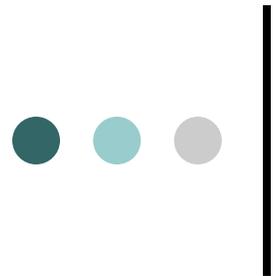
Documents

- Community Ed
- Writing Samples
- DPW Forms and Documents
- Reference Material, Guides
- Court Decisions pertaining to DPW

Pictures

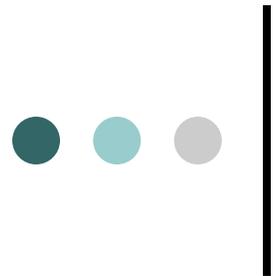
Lists

- Applications & Screening Tools
- Project Contacts
- Law & Research Links
- Profiles - Hearing Officers, Workers
- Referrals
- PALawHELP.org Resources
- Legal Services Directories & News



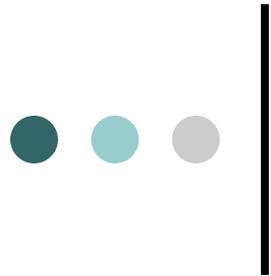
What We've Learned *(continued...)*

- **Time and Resources** – In order to facilitate the sharing of new tools, how-to-do's, etc., there needs to be a dedicated resource(s) that focuses on working collaboratively in:
 - Coordinating project stakeholders and participants (acts as the project manager)
 - Testing new tools and conducting research
 - Building demonstrations, proposals, models and instructions that show programs how to create and manage their preferred solution
 - Build a “go-to” team to provide support for program questions



What We've Learned *(continued...)*

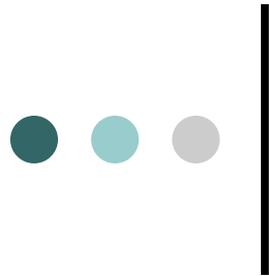
- **Funding** – For development of the project:
 - For software and/or hardware subscriptions for testing, research, etc., (if applicable)
- **Funding** – For rollout and implementation:
 - To buy what needs to be bought to get the tools in place (hardware and software may need to be upgraded to maximize the tools being built).
 - Example:
 - An advocate needs lots of RAM and dual processing to run video (for CLE), Pika (for case management), Excel (for calculations), and Word all at the same time. While it is assumed programs are planning for these expenditures, with decreased IOLTA funding, this could become much more difficult to accomplish.



Where We Are Going (and who's driving the bus)...

Next Steps?

- TIG LOI for pilot of project (February 20, 2009)
 - Needs full development including cost/benefit analysis.
- Find partners that are interested in the model and create a “partnership” for collaboration and spreading the resource needs across more than one partner.



Where We Are Going (and who's driving the bus) *continued...*

- Montana is exploring providing leadership and project management for this initiative
- Several states have expressed interest in participating in the project, including:
 - Illinois
 - Iowa
 - Ohio
 - Pennsylvania
 - New York (Pro Bono Net)
- We could use either Central Desktop (or Basecamp) to manage the project



Questions and Suggestions?

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